Local Wholesale Complete (LWC) J and N Bills

LWC J and N Overview

J & N Bills are specific bill formats that are used to bill LWC ports, port loop combos, and non-design loops.

J & N Bills are produced on the CRIS bill periods. There are 20 CRIS billing periods.

For further information on J or N Bill formats options refer to the AT&T CLEC Billing Guide.

LWC J & N Bill Section Overview

The following is a list of all the sections which apply to both the LWC J & N Bills.

Section	Description	Bill Types
Remittance Page	• The page the customer mails along with its payments to the Payment Remittance Office (PRO) for processing. • It contains the Total Amount Due and Due by Date	• Applies to all bill types
Summary of Charges	• The following section gives a summary of the charges contained in the bill	• Applies to both J & N bills
Payments and Adjustments	• Details all payments that have been received since the last billing period • Lists all adjustments, credits, and debits which have been applied since the last billing period	• Applies to both J & N bills
Balance Due	• The following section of the bill contains the total balance due for the billing cycle	• Applies to both J & N bills
Other Charges and Credits (OC&C) Section	• Includes all service order related and manual OC&Cs that have been produced since the last billing period	• Applies to both J & N bills

Section	Description	Bill Types
Usage Section	• Gives a detailed view of the usage that was processed for an End Office • The bill page takes the minutes of use or messages, depending on the type of traffic and applies the rate elements	• Applies to J bill
Facility Access Circuit Listing	• This section shows the total monthly usage charges for all the circuits that the customer ordered, broken out by circuit ID. The corresponding detail associated with this information can be found on the accompanied CSR •	• Applies to N bill
Detail of Taxes Section	• Gives the details of all taxes, which apply to the bill	• Applies to both J & N bills
Bill Index	• Gives an index of the bill by page number	• Applies to all bill types however the format and content can be specific to the bill type

Sections Common to Both LWC J & N Bills

The following sections are common to both the J & N bills:

Remittance Page

This is the page the customer mails along with its payments to the Payment Remittance Office (PRO) for processing. It contains the following sections:
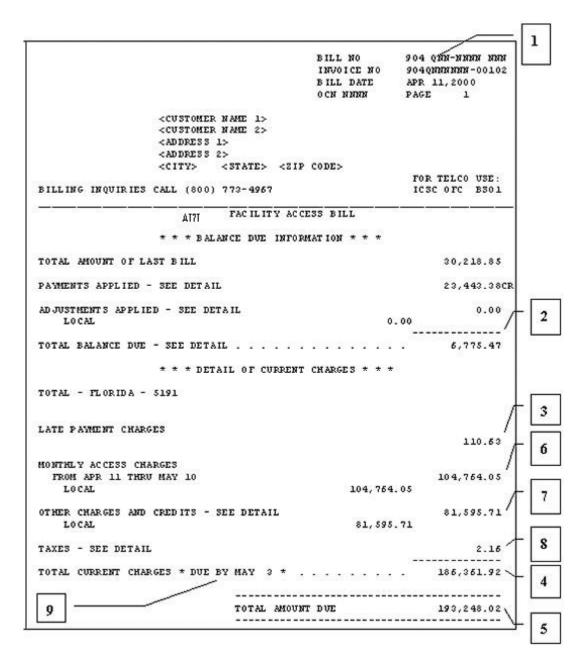
```
                                          BILL NO        305 Q82-NNNN  NNN
                                          BILL DATE      APR 22, 2000

                                          <CUSTOMER NAME>
    _____      <ADDRESS>
                                          <CITY> <STATE>  <ZIP CODE>


           RETURN DOCUMENT
    _____


  BILLING INQUIRIES CALL (800) 721-8127        TELCO USE:     MAIL GROUP        1


    BALANCE DUE BY INVOICE  -  PLEASE INDICATE AMOUNT REMITTED FOR EACH
    INVOICE

               INVOICE NUMBER         AMOUNT DUE          AMOUNT REMITTED
   Due by May 2 305 Q82NHNNNNN-NNNNN N _ _ _ _ _ _ _ _ 9,999.99 _____ . ____
   TOTAL AMOUNT DUE ............................    9,999.99 _____ . ____


          TO ENSURE PROPER CREDIT AND AVOID POSSIBLE LATE PAYMENT PENALITIES,
          PLEASE COMPLETE AND RETURN THIS DOCUMENT WITH YOUR PAYMENT TO:

   ┌───┐
   │ 1 │              AT&T PRO - IBS
   └───┘              P.O. BOX  33009
                      CHARLOTTE, NC
                      28243 -0001


          PLEASE SEND ALL OTHER CORRESPONDENCE TO:
                                                             ┌───┐
                                                             │ 2 │
                                                             └───┘
             ICS - LOCAL BILLING - BHM
             600 N. 19TH STREET - 12C1
             BIRMINGHAM, AL  35203
                                                             ┌───┐
                                                             │ 3 │
                                                             └───┘
```

1. **Total Amount Due –** This is the total outstanding balance as of the latest billing cycle.

2. **Return Address –** This is the PRO office to which the payment is mailed.

3. **Correspondence Address –** This is the address to send correspondence other than your payment.

Summary of Charges

The following section gives a summary of the charges that appear on the bill. Some of the unique features of this section include:

```
                                          ┌───┐
                                          │ 1 │
                                          └───┘
                        BILL NO        904 QNN-NNNN NNN
                        INVOICE NO     904QNNNNNN-00102
                        BILL DATE      APR 11,2000
                        OCN NNNN       PAGE    1

            <CUSTOMER NAME 1>
            <CUSTOMER NAME 2>
            <ADDRESS 1>
            <ADDRESS 2>
            <CITY>    <STATE>  <ZIP CODE>
                                          FOR TELCO USE:
BILLING INQUIRIES CALL (800) 773-4967     ICSC OFC  BS01
_____
          AT?T       FACILITY ACCESS BILL

          * * * BALANCE DUE INFORMATION * * *

TOTAL AMOUNT OF LAST BILL                        30,218.85

PAYMENTS APPLIED - SEE DETAIL                    23,443.38CR

ADJUSTMENTS APPLIED - SEE DETAIL                     0.00        ┌───┐
     LOCAL                              0.00                     │ 2 │
                                        ----------------         └───┘
TOTAL BALANCE DUE - SEE DETAIL . . . . . . . . . .  6,775.47

          * * * DETAIL OF CURRENT CHARGES * * *

TOTAL - FLORIDA - 5191                                          ┌───┐
                                                                │ 3 │
                                                                └───┘
LATE PAYMENT CHARGES
                                                  110.63        ┌───┐
                                                                │ 6 │
MONTHLY ACCESS CHARGES                                          └───┘
   FROM APR 11 THRU MAY 10               104,764.05
     LOCAL                      104,764.05                      ┌───┐
                                                                │ 7 │
OTHER CHARGES AND CREDITS - SEE DETAIL    81,595.71             └───┘
     LOCAL                      81,595.71

TAXES - SEE DETAIL                            2.16             ┌───┐
                                ----------------               │ 8 │
TOTAL CURRENT CHARGES * DUE BY MAY  3 * . . . . . . . . . 186,361.92  └───┘
  ┌───┐                                                       ┌───┐
  │ 9 │                     ----------------------------      │ 4 │
  └───┘                     TOTAL AMOUNT DUE      193,248.02   └───┘
                            ----------------------------
                                                              ┌───┐
                                                              │ 5 │
                                                              └───┘
```

1. **Bill Number** - The bill number for the J Bill contains the Q account billing account number.

2. **Balance Due** - This line shows the balance outstanding on the account, net of any payments that have been received during the billing cycle.

3. **Late Payments** - This line contains the late payment charges that have been applied to the account. For further information refer to Appendix A – Billing Concepts.

4. **Total Current Charges** - This line contains the total charges for the current billing cycle.

    This value is determined by the following calculation: Total Current Charges = (Monthly Access Charges + Other Charges & Credits + Taxes).

5. **Total Amount Due** - This line shows the total amount due for the billing cycle.

    This value is determined by the following calculation: Total Amount Due = (Balance Due + Late Payment + Total Current Charges).

6. **Monthly Access Charges** - This line shows the accrued access charges for the month and are included in the Total Current Charges. Monthly Access Charges are billed in advance.

7. **Other Charges and Credits -** This line shows other charges and credits applied to the account. These include charges on items of service and equipment, fractional charges, one-time charges, etc.

8. **Taxes** - This line shows the applicable tax charges for the month. For further information refer to **Appendix C – Tax Overview.**

9. **Due Date -** This line shows the due date or pay by date of the Total Current Charges. The time period between the payment due date and the bill date is 28, 30 or 31 days depending on the month. Exceptions to this may be attributed to consumer or business unit agreements and credit class.

Payments and Adjustments

The following sections of the bill contain the payments and adjustments that have been applied to the customer's account for the current monthly billing period. Some of the unique features of this section include:

```
                                    BILL NO        615 QNN-NNNN NNN
                                      INVOICE NO     615QNNNNNN-NNNNN
                                      BILL DATE      APR 22,2000
                                      OCN NNNN        PAGE     2
          _____
                        * * * DETAIL OF PAYMENTS APPLIED * * *

  ┌───┐   INVOICE NO 615QNNNNNN-NNNNN
  │ 1 │
  └───┘      APR 24 00 CASH PAYMENT                              9,889.18CR
  ┌───┐                                                    ---------------
  │ 2 │
  └───┘
  ┌───┐   TOTAL PAYMENTS APPLIED . . . . . . . . . . . . . . . . 9,889.18CR
  │ 3 │
  └───┘
```

```
                                  BILL NO        615 QNN-NNNN NNN
                                  INVOICE NO     615QNNNNNN-00174
                                  BILL DATE      JUN 22,2000
                                  OCN NNNN       PAGE     2

_____

                    * * * DETAIL OF ADJUSTMENTS APPLIED * * *

      INVOICE NO 615QNNNNNN-NNNN                          ┌─────┐
                                                          │  5  │
      MAY 24 00 ADJUSTMENT OF DIRECTORY ASSISTANCE        └─────┘
      FROM MAY 24 00 THRU MAY 24 00
         DIRECTIONALITY:   N/A   UTTI:    N/A    INIT/PREV BILLED:  N/A
         PREM/NONPREM IND: N/A   REC/NONREC IND: NONREC
              LOCAL - TN - EC 5185                           2.00CR
                                                         --------------

      TOTAL OF ALL OTHER ADJUSTMENTS . . . . . . . . . . . .    2.00CR

      TOTAL CREDIT ADJUSTMENTS APPLIED . . . . . . . . . . .    2.00CR

      TOTAL DEBIT ADJUSTMENTS APPLIED . . . . . . . . . . . .     0.00

      TOTAL ADJUSTMENTS APPLIED . . . . . . . . . . . . . . .    2.00CR


                     * * * DETAIL OF BALANCE DUE * * *


      INVOICE NO 615QNNNNNN-NNNN

         PREVIOUS BALANCE                                    7,800.04
         ADJUSTMENTS APPLIED                                    2.00CR
                                                         --------------
      BALANCE DUE . . . . . . . . . . . . . . . . . . . . .  7,798.04

      TOTAL BALANCE DUE . . . . . . . . . . . . . . . . . .  7,798.04
```

1. **Payment** - This line shows the payments that have been posted to the customer account during the current monthly billing period.

2. **Payment Date** - This date corresponds with the date the payment was posted to the account.

3. **Total Payments Applied** - This line shows the total payment amount that was applied to the customer account during the current monthly billing period. It is calculated by summing all payments received.

4. **Adjustment Date** - This is the date the adjustment is posted to the account.

5. **Narrative Phrase** - This is an explanation for the adjustment.

6. **Adjustment Period** - This is the period of time that is covered by the adjustment.

7. **Adjustments Applied** - This line shows the adjustments that have been applied to the customer account during the current monthly billing period. Dates correspond to the dates the adjustments were actually applied. Adjustments will appear on the CLECs next month's bill.
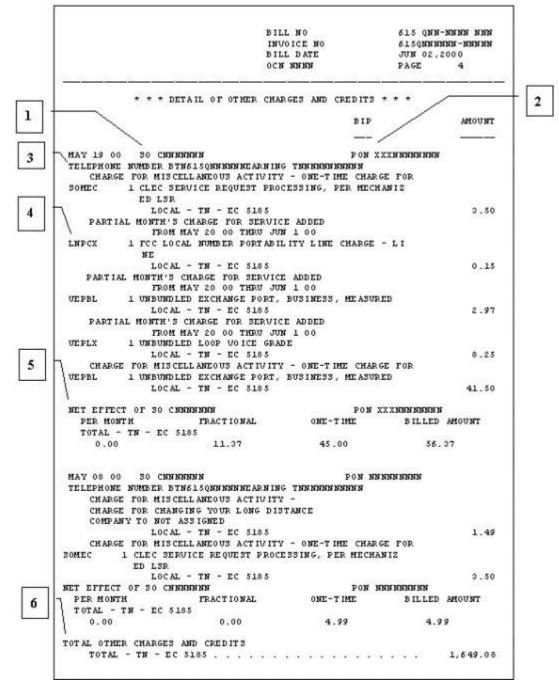
Balance Due

The following section of the bill contains the total balance due for the billing cycle:

```
                                        BILL NO      615 QNN-NNNN NNN
                                        INVOICE NO   615QNNNNNN-NNNNN
                                        BILL DATE    APR 22,2000
                                        OCN NNNN     PAGE     3

        _____


                        * * * DETAIL OF BALANCE DUE * * *

 1     INVOICE NO 615QNNNNNN-NNNNN

       PREVIOUS BALANCE                                  9,889.18
       PAYMENTS APPLIED                                  9,889.18CR
 2     ADJUSTMENTS
                                                       ---------------
       BALANCE DUE . . . . . . . . . . . . . . . . . . .    0.00

       TOTAL BALANCE DUE . . . . . . . . . . . . . . . .     0.00
```

1. **Total Payments Applied** - This line shows the total payment amount that was applied to the customer account during the current monthly billing period. It is calculated by summing all payments received.

2. **Adjustments** - This line shows the adjustments that have been applied to the customer account during the current monthly billing period. Dates correspond to the dates the adjustments were actually applied. Adjustments will appear on the next month's bill.

Late Payments

The following section details the late payments that have been applied to the bill. Some of the unique features of this section include:

```
                                    BILL NO        904 QNN-NNNN NNN
                                    INVOICE NO     904QNNNNNNN-00102
                                    BILL DATE      APR 11,2000
                                    OCN NNNN       PAGE     4
      ┌───┐ _____
      │ 1 │        * * * DETAIL OF LATE PAYMENT CHARGES * * *
      └───┘
             LATE PAYMENT CHARGE BASE AMOUNT. . . . . . . . . . . . .      6,775.47
      ┌───┐
      │ 2 │
      └───┘  LOCAL
                02/11/00-03/10/00  -  28 DAYS       6,775.47                 110.63

      ┌───┐ TOTAL LATE PAYMENT CHARGE FOR BASE AMOUNT . . . . . . . .        110.63
      │ 3 │ **************************************************************************
      └───┘ TOTAL LATE PAYMENT CHARGES. . . . . . . . . . . . . . . .        110.63
            **************************************************************************
```

1. **Late Payment Charge Base Amount** - This line shows the total amount past due on the account and is used to determine the late payment charge.

2. **Late Payment Charge Dates** - This line shows the date range corresponding to the late payment charges.

3. **Total Late Payment Charges** - This line shows the total late payment charges accrued for the billing cycle. Individual late payment charges are calculated using tariffs specific to individual customers. Depending on the CLECs State, the late payment charge may include a late payment charge fee and/or a late payment charge. See Billing Concepts Section for more details on Late Payments. For further information refer to **Appendix A – Billing Concepts.**

Other Charges and Credits

The following details the other charges and credits that have been applied to the bill:

1. **Service Order Number –** This is a system-generated, up to 12 character, alphanumeric indicator that appears on the first line of the group of Other Charges and Credits (OC&Cs) associated with a service order.

2. **Purchase Order Number (PON) –** This is a customer-generated, up to 15 character alphanumeric indicator, that appears on the first line of the OC&C grouping. It is used to identify the customer's unique purchase order or requisition number that authorizes the issuance of this request or supplement. If the service order activity is AT&T generated, the Purchase Order field will not be populated.

3. **Telephone Number –** This service order is related to the master Q account. BTN – This corresponds to the Billing Telephone Number. Earning Telephone Number – This is the number that services occurred on.

4. **USOC –** This is a three to five-character alphanumeric code used to identify a particular service or equipment offered under tariff and/or contract. These USOC codes appear along with a description of the service. For further information on product specific items refer to the product guides..

5. **Net Effect –** This shows how this OC&C affected the customer monetarily, by fractional and/or one-time charges refer to **Appendix A – Billing Concepts.**

6. **State Total –** This line shows the total service OC&C activity broken out by state.

Detail of Taxes

This section shows the taxes for the billing period by state. Some of the unique features of this section include:

```
                                       B ILL NO        615 QNN-NNNN NNN
                                       INVOICE NO      615QNNNNNN-NNNNN
                                       B ILL DATE      APR 22,2000
                                       OCN NNNN        PAGE   146
 ┌─┐  _____
 │1│
 └─┘  TOTAL - TENNESSEE - 5185

                     * * * DETAIL OF TAXES * * *
 ┌─┐
 │2│  TYPE          MONTHLY ACCESS        USAGE          OTHER           TOTAL
 └─┘  ───           ───────────          ─────          ─────           ─────

      FRANCHISE            9.82           0.00           0.00             9.82
                     ─────────────   ─────────────   ─────────────   ─────────────
      TOTAL                9.82           0.00           0.00             9.82
```

1. **State Listing –** This line identifies the state that was used to determine tax calculations.

2. **Tax Type –** This column lists the particular types of taxes applicable and applied to the customer bill. Tax types include franchise (services taxed at the franchise level), federal, local, state, county, city, and gross receipts. For further information please refer to **Appendix C – Tax Overview.**

LWC J Bill Overview

The J Bill is a particular type of bill format for customers that order specific Products such as LWC ports and Port/Loop combos and as a result will only contain local usage.

Some of the exceptions of the J Bill include:

- Usage Section
- Bill Index

J Bill-Usage Section

The following section details the local usage for the billing cycle, by end office:

```
                                        BILL NO        515 QNN-NNNN NNN
                                        INVOICE NO     515QNNNNNN-NNNNN
                                        BILL DATE      APR 22,2000
                                        OCN NNNN       PAGE     45

* * * * * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * * * * *
                   FEB 22 00 THRU MAR 21 00

RATE CATEGORY                        QUANTITY          RATE            AMOUNT

UNBUNDLED TRANSPORT SHARED TRANSPORT - TN - EC 5185
 LOCAL
   UNDETERMINED ROUTING
    ORIGINATING
     CHTGTNDTDS0 - 005 MILES            2          .000010100          .01
     CHTGTNNSDS1 - 008 MILES           26          .000010100          .01
     CHTGTNROD30 - 007 MILES            5          .000010100          .01
     CHTGTN09CM1 - 008 MILES            1          .000010100          .01

                                 ---------------            ---------------
TOTAL UT SHRD TRANS                   34                              .04

UNBUNDLED TRANSPORT FACILITIES TERMINATION EO TO EO - TN - EC 5185
 LOCAL
   UNDETERMINED ROUTING
    ORIGINATING                       32          .000459300          .01

                                 ---------------            ---------------
TOTAL UT F TERM EO-EO                 32                              .01

UNBUNDLED TRANSPORT TANDEM SWITCHING - TN - EC 5185
 LOCAL
   UNDETERMINED ROUTING
    ORIGINATING                       32          .000784900          .02

                                 ---------------            ---------------
TOTAL UT TANDEM SW                    32                              .02

UNBUNDLED TRANSPORT TANDEM SWITCHING - TRUNK PORT - TN - EC 5185
 LOCAL
   UNDETERMINED ROUTING
    ORIGINATING
     EO                               32          .000333100          .01
     TEO                              32          .000333100          .01

                                 ---------------            ---------------
TOTAL UT TS TRUNK PORT                64                              .02
TOTAL UNBUNDLED TRANSPORT CHARGE - TN - EC 5185                       .10
```

Labels: 1, 2, 3, 4, 5, 6, 7

```
                                BILL NO       615 QNN-NNNN NNN
                                INVOICE NO    615QNNNNNN-NNNNN
                                BILL DATE     APR 22,2000
                                OCN NNNN      PAGE    46
    _____

    * * * * * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * * * * * *
                    FEB 22 00 THRU MAR 21 00

    RATE CATEGORY                  QUANTITY          RATE          AMOUNT
          INTERSWITCH
           INITIAL                     4          .002102500         .01
           ADDITIONAL                 29          .002102500         .06
         TE0
          SINGLE NETWORK
           INTERSWITCH
            INITIAL                    4          .002102500         .01
            ADDITIONAL                29          .002102500         .06
      ACCESS
        TERMINATING
          TE0
          MULTIPLE NETWORK
           INTERSWITCH
            INITIAL                    1          .002102500         .01
                                ----------------              ---------------
    TOTAL ULS - SWITCH FUNC           68                               .16

    UNBUNDLED LOCAL SWITCHING - TRUNK PORT
     LOCAL
        ORIGINATING
          E0
           SINGLE NETWORK
            INTERSWITCH               32          .000228700         .01
          TE0
           SINGLE NETWORK
            INTERSWITCH               32          .000228700         .01
                                ----------------              ---------------
    TOTAL ULS - TRUNK PORT            64                               .02
    TOTAL UNBUNDLED END OFFICE CHARGES - TN - EC 5185 . . . . . .       .18
```

```
                              BILL NO        615 QNN-NNNN NNN
                              INVOICE NO     615QNNNNNN-NNNNN
                              BILL DATE      APR 22,2000
                              OCN NNNN       PAGE    47

_____

* * * * * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * * * * * *
                  MAR 22 00 THRU APR 21 00


RATE CATEGORY                  QUANTITY        RATE          AMOUNT


UNBUNDLED TRANSPORT SHARED TRANSPORT - TN - EC 5185
 LOCAL
  UNDETERMINED ROUTING
   ORIGINATING
    CHTGTNDTDS0 - 005 MILES       768      .000010100           .04
    CHTGTNG2CM1 - 002 MILES        53      .000010100           .01
    CHTGTNHTDS0 - 009 MILES       172      .000010100           .02
    CHTGTNKHCM1 - 008 MILES        16      .000010100           .01
    CHTGTNMACM0 - 008 MILES        22      .000010100           .01
    CHTGTNMVDS0 - 013 MILES        49      .000010100           .01
    CHTGTNNSCM0 - 008 MILES        21      .000010100           .01
    CHTGTNNSDS0 - 008 MILES        33      .000010100           .01
    CHTGTNNSDS1 - 008 MILES     6,656      .000010100           .54
    CHTGTNNSVMD - 008 MILES        14      .000010100           .01
    CHTGTNRBDS0 - 010 MILES       227      .000010100           .02
    CHTGTNRODS0 - 007 MILES       631      .000010100           .04
    CHTGTNSEDS0 - 009 MILES        42      .000010100           .01
    CHTGTNSMRS5 - 012 MILES         8      .000010100           .01
    CHTGTNVVDS0 - 001 MILES       171      .000010100           .01
    CHTGTN09CM1 - 008 MILES       194      .000010100           .02
    CHTGTN10CM0 - 007 MILES        15      .000010100           .01
    CLEVTNMADS0 - 022 MILES       206      .000010100           .05
    DCTRTNMTRS5 - 042 MILES        81      .000010100           .03
    DYTNTNMADS0 - 035 MILES        43      .000010100           .01
    JSPRTNMTDS0 - 026 MILES        13      .000010100           .01
    SDDSTNMARS5 - 018 MILES       181      .000010100           .03
    SPBGTNMARS0 - 031 MILES       401      .000010100           .13
    SPCYTNMTRS0 - 051 MILES        44      .000010100           .02
  ACCESS
   TANDEM
    ORIGINATING
     CHTGTNNS84T - 008 MILES      658      .000010100           .05
    TERMINATING
     CHTGTNNS84T - 008 MILES      575      .000010100           .05

                             ---------------          ---------------
TOTAL UT SHRD TRANS             11,294                        1.17

UNBUNDLED TRANSPORT FACILITIES TERMINATION EO TO EO - TN - EC 5185
 LOCAL
  UNDETERMINED ROUTING
   ORIGINATING                   10,050   .000459300          4.62




                                                 CONTINUED
```

```
                                    BILL NO        615 QNN-NNNN NNN
                                    INVOICE NO     615QNNNNNN-NNNNN
                                    BILL DATE      APR 22,2000
                                    OCN NNNN            PAGE    48
_____

* * * * * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * * * * * *
              MAR 22 00 THRU APR 21 00

RATE CATEGORY                 QUANTITY        RATE           AMOUNT

                             --------------               --------------
TOTAL UT F TERM E0-E0         10,050                          4.62

UNBUNDLED TRANSPORT FACILITIES TERMINATION E0 TO TANDEM - TN - EC 5185
 LOCAL
  TANDEM
   ORIGINATING                  364        .000459300          .17
ACCESS
  TANDEM
   ORIGINATING                  658        .000459300          .30
   TERMINATING                  575        .000459300          .26

                             --------------               --------------
TOTAL UT F TERM E0-TAN         1,597                          .73

UNBUNDLED TRANSPORT FACILITIES TERMINATION TOPS TO E0 - TN - EC 5185
 LOCAL
  TANDEM
   ORIGINATING                    1        .000459300          .01

                             --------------               --------------
TOTAL UT F TERM TOPS-E0           1                           .01

UNBUNDLED TRANSPORT TANDEM SWITCHING - TN - EC 5185
 LOCAL
  UNDETERMINED ROUTING
   ORIGINATING                10,413       .000784900         8.17
 ACCESS
  TANDEM
   ORIGINATING                  658        .000784900          .52
   TERMINATING                  575        .000784900          .45

                             --------------               --------------
TOTAL UT TANDEM SW            11,646                          9.14

UNBUNDLED TRANSPORT TANDEM SWITCHING - TRUNK PORT - TN - EC 5185
 LOCAL
  UNDETERMINED ROUTING
   ORIGINATING
    E0                        10,413       .000333100         3.47
    TE0                       10,050       .000333100         3.35
  TANDEM
   ORIGINATING
    TE0                           1        .000333100          .01




                                                       CONTINUED
```

AT&T Billing Southeast, Inc.
Issue Date: July 28, 2000
Revision Date: Jan 27, 2016   Page II.C.17

```
                                    BILL NO        615 QNN-NNNN NNN
                                    INVOICE NO     615QNNNNNN-NNNNN
                                    BILL DATE      APR 22,2000
                                    OCN NNNN        PAGE   49
_____

* * * * * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * * * * * *
                     MAR 22 00 THRU APR 21 00

RATE CATEGORY                  QUANTITY        RATE          AMOUNT
 ACCESS
  TANDEM
   ORIGINATING
    EO                           658        .000333100          .22
   TERMINATING
    TEO                          575        .000333100          .19


                             --------------              --------------
TOTAL UT TS TRUNK PORT            21,697                       7.24
TOTAL UNBUNDLED TRANSPORT CHARGE - TN - EC 5185               22.91

UNBUNDLED END OFFICE -  TN - EC 5185
UNBUNDLED LOCAL SWITCHING - SWITCHING FUNCTIONALITY
 LOCAL
  ORIGINATING
   EO
    SINGLE NETWORK
     INTRASWITCH
      INITIAL                    419        .002102500          .88
      ADDITIONAL                 899        .002102500         1.89
     INTERSWITCH
      INITIAL                  1,457        .002102500         3.06
      ADDITIONAL               8,593        .002102500        18.07
    MULTIPLE NETWORK
     INTERSWITCH
      INITIAL                    132        .002102500          .28
      ADDITIONAL                 233        .002102500          .49
   TEO
    SINGLE NETWORK
     INTERSWITCH
      INITIAL                  1,458        .002102500         3.07
      ADDITIONAL               8,593        .002102500        18.07
 ACCESS
  ORIGINATING
   EO
    MULTIPLE NETWORK
     INTERSWITCH
      INITIAL                    718        .002102500         1.51
      ADDITIONAL               1,489        .002102500         3.13
   TERMINATING
    TEO
    MULTIPLE NETWORK
     INTERSWITCH
      INITIAL                    493        .002102500         1.04
      ADDITIONAL                 985        .002102500         2.07




                                                        CONTINUED
```

```
                              BILL NO        615 QNN-NNNN NNN
                              INVOICE NO     615QNNNNNN-NNNNN
                              BILL DATE      APR 22,2000
                              OCN NNNN       PAGE     50

_____

* * * * * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * * * * *
                  MAR 22 00 THRU APR 21 00

RATE CATEGORY                 QUANTITY          RATE            AMOUNT
                            --------------                  --------------
TOTAL ULS - SWITCH FUNC         25,469                          53.56

UNBUNDLED LOCAL SWITCHING - TRUNK PORT
 LOCAL
   ORIGINATING
     EO
       SINGLE NETWORK
         INTERSWITCH           10,050        .000228700          2.30
       MULTIPLE NETWORK
         INTERSWITCH             364         .000228700           .08
     TEO
       SINGLE NETWORK
         INTERSWITCH           10,051        .000228700          2.30
 ACCESS
   ORIGINATING
     EO
       MULTIPLE NETWORK
         INTERSWITCH             658         .000228700           .15
   TERMINATING
     TEO
       MULTIPLE NETWORK
         INTERSWITCH             575         .000228700           .13
                            --------------                  --------------
TOTAL ULS - TRUNK PORT          21,698                           4.96
TOTAL UNBUNDLED END OFFICE CHARGES - TN - EC 5185 . . . . .     58.52

UNBUNDLED MISCELLANEOUS - TN - EC 5185
   800 ACCESS 10 DIGIT SCREENING
   800 DELIVERY                 394         .004000000          1.58

   DIRECTORY ASSISTANCE CALL
   COMPLETION                    1          .120000000           .12

                                                            --------------
TOTAL UNBUNDLED MISCELLANEOUS CHARGES - TN - EC 5185 . .         1.70

TOTAL LOCAL USAGE CHARGES FOR OFFICE CHTGTNBRDS0 . . .          83.41

************************************************************************
TOTAL USAGE CHARGES FOR OFFICE  CHTGTNBRDS0                     83.41
************************************************************************
```

| | 8 |

1. **Local Usage -** Only the local usage jurisdiction appears on the J Bill.

2. **Date Range –** This shows the "from" and "through' dates for which the usage was recorded. Normally this is the billing period date ranges.

3. **Rate Category –** Within this column is a description of the rate elements that apply. For further information refer to **Appendix A – Billing Concepts.**

4. **Quantity –** This column shows the messages or minutes of use that apply to this jurisdiction.

5. **Rate Element Description –** This is a brief description of the same rate element found in the CLEC contract. For a more detailed explanation about rate elements refer to **Appendix A – Billing Concepts.** For further details on LWC usage refer to **Appendix D – LWC Usage Bill Section Mapping.**

6. **Rate** – This column shows the actual rate applied to the rate element's minutes of use (see contract for further details).

7. **Routing –** This line indicates how the traffic is routed.

8. **Total Usage for End Office - Each** section concludes with the total usage charges for the end office.

This is a summary of the unbundled usage charges by state.

```
                                    BILL NO        615 QNN-NNNN NNN
                                    INVOICE NO     615QNNNNNNN-NNNNN
                                    BILL DATE      APR 22,2000
                                    OCN NNNN       PAGE    144


* * * * * * * * * SUMMARY OF UNBUNDLED USAGE CHARGES * * * * * * * * *
TENNESSEE - 5185


                                    LOCAL
TOTAL UNBUNDLED TRANSPORT CHARGES                             314.05
TOTAL END OFFICE CHARGES                                      864.71
TOTAL MISCELLANEOUS CHARGES                                    61.01
                                                     ---------------
TOTAL USAGE CHARGES                                        1,239.77
```

This is a summary of the unbundled usage charges for all states.

```
                                    BILL NO        615 QNN-NNNN NNN
                                    INVOICE NO     615QNNNNNN-NNNNN
                                    BILL DATE      APR 22,2000
                                    OCN NNNN       PAGE   145

    _____

    * * * * * * * * SUMMARY OF UNBUNDLED USAGE CHARGES * * * * * * * * *
    TOTAL - ALL STATES/ECS


                                    TOTAL
    TOTAL UNBUNDLED TRANSPORT CHARGES                        314.05
    TOTAL END OFFICE CHARGES                                 864.71
    TOTAL MISCELLANEOUS CHARGES                               61.01
                                                     ---------------
    TOTAL USAGE CHARGES                                    1,239.77
```

J Bill – Bill Index

This section is an index of the bill by page number, section and end office.

```
                                    BILL NO        615 QNN-NNNN NNN
                                    INVOICE NO     615QNNNNNN-NNNNN
                                    BILL DATE      APR 22,2000
                                    OCN NNNN LAST PAGE    147

  _____

  PAGE  REFERENCE NO       PAGE  REFERENCE NO       PAGE  REFERENCE NO

      1 BILL FACE PAGE
      4 OC-AND-C PAGE
     45 CHTGTNBRDS0
     51 CHTGTNDTDS0
     57 CHTGTNNS84T
     58 CHTGTNRBDS0
     65 CLEVTNMADS0
     70 GALLTNMADS0
     74 HNSNTNMTRS0
     77 KNULTNFCDS0
     84 KNULTNMADS1
     90 MMPHTNBADS0
     93 MMPHTNELDS0
    101 MMPHTNGTDS0
    110 MMPHTNMADS0
    112 MMPHTNMA84T
    114 MMPHTNMTCG0
    118 MMPHTNOADS1
    127 MMPHTNSTDS0
    136 OKRGTNMTDS0
    146 TAXES
```

LWC N Bill Overview

This is a type of bill format that is used for stand alone non-design loops.
Some of the unique features of the N Bill are:

- Facilities Access Circuit Listing
- Bill Index

Facilities Access Circuit Listing

The following section is unique to the N Bill. This is a list of the customer
circuit ID's that are included in the monthly access charges. This section
contains the following unique features:

```
                                          BILL NO        904 QNN-NNNN NNN
                                          INVOICE NO     904QNNNNNN-00102
                                          BILL DATE      APR 11,2000
                                          OCN NNNN        PAGE   483

          _____

                  * * * FACILITY ACCESS CIRCUIT LISTING * * *
              THE FOLLOWING CIRCUITS ARE INCLUDED IN THE MONTHLY ACCESS CHARGES
          CIRCUIT IDENTIFICATION                           LOCAL      MPB

          NON HIGH CAPACITY

          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00
          CLS  30.TYNU.XXXXXX..SB
               FL - 5191                                   17.00

    [2]   LOCAL SUBTOTAL                                104,582.70

          TOTAL FACILITY CIRCUIT CHARGES               104,582.70    [1]
          TOTAL FACILITY CIRCUITS                           6,116
```

1. **Circuit Count –** This is the number of facility access circuits.

2. **Total Facility Circuit Charges –** This is the total facilities circuit charges for this bill.

For details on these charges, refer to the Customer Service Record (CSR) for this circuit ID. Circuit charges for this bill will always be local.

_____

N Bill – Bill Index

This section is an index of the bill by page number and section.

```
                                BILL NO       904 QNN-NNNN NNN
                                INVOICE NO    9040NNNNNN-00102
                                BILL DATE     APR 11,2000
                                OCN NNNN LAST PAGE   738
      _____

PAGE   REFERENCE NO       PAGE   REFERENCE NO       PAGE   REFERENCE NO

    1 BILL FACE PAGE
    4 LATE PAY CHGS
    5 OC-AND-C PAGE
  482 TAXES
  483 CKT PAGE
```

Customer Service Record Layout – LWC J Bill

A Customer Service Record (CSR) is part of a J account that contains the customer account information and services and features that a LWC CLEC has ordered. CSR information is derived from the Service Order the customer has submitted. The following section shows some of the major components of the CSR associated with the J Bill.

CSR – LWC J Bill Description

The subsequent page is a summary of the CSR associated with the J Bill.

The following are some features unique to this section:

```
                                    ASG 000001   ASG 000002

   1 ─────────────────────       CUSTOMER SERVICE RECORD
                                              (CSR)      615 QNN-NNNN NNN
                                    04-25-00                    PAGE    1
                                    <CUSTOMER NAME>


                             CLS SVC    BILL DAY    ACCT DATE    FOR TELCO USE
        BILLING INQUIRIES CALL    UEPBX      22      04-22-00     ICSC OFC BS01
   2 ───── (800) 773-4967
                             ---ACCOUNT IDENTIFICATION---

        FOR TELCO USE: AECN NNNN    TAR  09170 TAX  BCDEJ MAN   U3290

        BILLED TO:                  <CUSTOMER NAME 1>
                                    <CUSTOMER NAME 2>
                                    <ADDRESS 1>
                                    <ADDRESS 2>
                                    <CITY>  <STATE>  <ZIP CODE>

        CUSTOMER SERVICE ADDRESS:   <CUSTOMER NAME>
                                    1-<ADDRESS>
                                    1-ZZZZZZZZZZZ

        SPECIAL HANDLING:
          BILLING DATA TAPE:
            CONTAINS BILL AND CSR
            CODE-A

          PRINT REQUESTS:
            CONTAINS BILL
            COPIES-01

            CONTAINS CSR
            COPIES-01

   3 ─────────────────         ---SERVICE AND FEATURES---
        SVC                                                         ACTVTY
        ESTBL :QTY :CODE :       DESCRIPTION        :TAX:  AMOUNT  :DATE

        010500      ASG   000001/OCL UNKNOWN                        042200
        010500    1 UEPBX /SED 01-06-00                             042200
        010500      TN    615 QNN-NNNN                              030100
        010500    1 UNECN /LS0 615 Q92/TAR 091,701/ZRCI  8   0.00   030100
                    <CUSTOMER NAME>
                    <TEL NUMBER>
                    /AECN NNNN/SED 01-06-00/ZSER
                    XXXXXXXXX/LA <ADDRESS>
                    <CITY>

                             LOCAL SUBTOTAL            0.00

                             ASG SUBTOTAL              0.00

        031500      ASG   000002/OCL CHTGTNBRDS0                    042200
        031500    1 UEPBX /SED 01-06-00                             042200
        031500      HTG   A 423 NNN-NNNN, 423 NNN-NNNN,             042200

   4 ─────────────
```

```
                                    ASG 000001  ASG 000002

                            CUSTOMER SERVICE RECORD
                                 (CSR)      615 QNN-NNNN NNN
                         04-25-00                    PAGE    42
                         <CUSTOMER NAME>


                          ---SERVICE AND FEATURES---
    SVC                                                        ACTVTY
    ESTBL :QTY :CODE :        DESCRIPTION        :TAX:  AMOUNT  :DATE

                    423 NNN-NNNN, 423 NNN-NNNN
    031600     TN   423 NNN-NNNN                                041700
    031600   1 UEPBL /TN 423 NNN-NNNN/LSO 423 893  1,2   6.85   041700
                    /TAR 127,704/PIC 0432/LPIC    3,4
                    0432/PCA OF, 03-14-00/LPCA OF, 8
                     03-14-00/HTG A/ZNB/AECN NNNN
                    /SED 03-16-00/2DCA/ZSER
                    XXXXXXXXX/LA <ADDRESS>,
                    <CITY>/SA <ADDRESS>,
                    <CITY>
    031600   1 MBBBF /TN 423 NNN-NNNN/LSO 423 893  8    0.00    031600
                    /TAR 127,704/MBTN 423 NNN-
                    NNNN/DLNM 1-XXXXXXXXXXX/AECN
                    NNNN/SED 03-16-00/ZSER
                    XXXXXXXXX/LA <ADDRESS>,
                    <CITY>/SA <ADDRESS>,
                    <CITY>
    031600   1 CREX4 /TN 423 NNN-NNNN/LSO 423 893  8    0.00    031600
                    /TAR 127,704/CBK B/AECN NNNN
                    /SED 03-16-00/ZSER XXXXXXXXX
                    /LA <ADDRESS>, <CITY>
                    /SA <ADDRESS>,
                    <CITY>


                    LOCAL SUBTOTAL          386.40

                    ASG SUBTOTAL            386.40


                    ACCOUNT TOTAL        104,764.05


                    ---SUMMARY---

              LAST COMPLETED ACTIVITY

                    REV ADJ      000424
                    REV ADJ      000420
                    REV ADJ      000419
                    REV ADJ      000418
                    REV ADJ      000416
                    REV ADJ      000415
```

5

```
                                   CUSTOMER SERVICE RECORD
                                          (CSR)     615 QNN-NNNN NNN
                                   04-25-00                 PAGE   161
                                   <CUSTOMER NAME>


                         ---SUMMARY---

                     LAST COMPLETED ACTIVITY

                     XXXXXXXXX        000417
                     XX NNN           000417
                     XXXXXXXXXXX      000401
                     XXXXXXXXX        000417
                     XXXXXXXXX        000417
                     XX NNN           000417
                     NNNNNNNNNNNXX    000401
                     XXXXXXXXX        000417
                     XXXXXXXXX        000417
                     XXXXXXXXX        000417
                     XXXXXXXXX        000417
                     XXXXXXXXX        000417
                     XXXXXXXXX        000417
                     XX NNN           000417
                     XXXXXXXX         000407


                     TAX LEGEND
                                      APPLICABLE  EXEMPT
                     TYPE             CODE        CODE

                     FEDERAL          1           B
                     STATE            2           C
                     CITY             3           D
                     COUNTY           4           E
                     STATE SALES      5           J
                     LOCAL SALES      6           H
                     FRANCHISE        8           F
                     GROSS RECEIPT    9           K
```

6

```
  ┌───┐                          CUSTOMER SERVICE RECORD
  │ 7 │                               (CSR)      615 QNN-NNNN NNN
  └───┘                          04-25-00                  PAGE    162
                                 <CUSTOMER NAME>

              ---SUMMARY---

           LOCATION INVENTORY

           OCL              ASG         PAGE

           UNKNOWN          000001         1
           CHTGTNBRDS0      000002         1
           CHTGTNDTDS0      000003        12
           CHTGTNRBDS0      000004        14
           CLEUTNMADS0      000005        25
           GALLTNMADS0      000006        42
           HNSNTNMTRS0      000007        51
           KNVLTNFCDS0      000008        54
           KNVLTNMADS1      000009        56
           MMPHTNBADS0      000010        59
           MMPHTNELDS0      000011        63
           MMPHTNGTDS0      000012        85
           MMPHTNMADS0      000013        97
           MMPHTNMTCG0      000014        99
           MMPHTNOADS1      000015       102
  ┌───┐    MMPHTNSTDS0      000016       115
  │ 8 │    OKRGTNMTDS0      000017       142
  └───┘
              ENGLISH LANGUAGE GLOSSARY

    ADSR   ADMIN OF DESIGN SVCS REVIEW
    AECN   ALTERNATE EXCHANGE CARRIER NAME
    ASG    ACCESS SERVICE GROUP
    BLKD   BLOCK DIRECTORY ASSISTANCE REQUEST
    CAT    CENTREX ACCESS TREATMENT
    CBK    CALL BLOCKING S&E
    CPG    CALL PICKUP GROUP
    DI     DEPARTMENTAL IDENTIFICATION
    DLNM   DIAL NAME
    DPG    DIALING PLAN GROUP
    HTC    HUNTING-CIRCULAR
    HTG    HUNTING
    HTY    HUNTING TYPE
    LA     LISTED ADDRESS
    LCC    LINE CLASS CODE
    LPCA   PRESUB INTRALATA CARRIER ARNGMT
    LPIC   PREDESIGNATED INTRALATA CARRIER
    LPS    LOOP START
    LSO    LOCAL SERVING OFFICE
    MAN    MAJOR ACCOUNT NUMBER
    MBTN   MAILBOX TELEPHONE NUMBER
    MVP    MULTILINE VARIETY PACKAGE
    NCF    NUMBER OF CALLS FORWARDED
```

1. **CLS SVC** - The first three letters of this class of service (CLS) code distinguish this CSR as associated with a J Bill. The first three letters will be: UEP.

2. **AECN** - This is the alternate exchange carrier name and it is followed by four digits of the OCN code.

3. **OCL Unknown** - This refers to the first part of the CSR Services and Features section that captures all of the charges that do not directly apply to an individual telephone number. Subsequent parts of this section are uniquely identified with a telephone number.

4. **Telephone Number** - As stated earlier, each part of the Service and Features section can be uniquely identified by a telephone number. These telephone numbers roll up to an end office and the end office is then listed on the Usage section of the J Bill.

5. **Last Completed Activity** - This section gives a complete listing of all activity posted to this account since the last bill period.

6. **Tax Legend** - This shows the types of taxes and the corresponding code.

7. **Location Inventory** - This section lists the OCL in alphabetical order and then subsequently assigns a corresponding ASG in numerical order. In other words, the ASG will change for a given office, if the order in which the offices are listed, changes in any way.

8. **English Language Glossary** - This glossary lists the USOC codes and brief description of the service.

Customer Service Record Layout – LWC N Bill

A Customer Service Record (CSR) is part of an N account that contains the customer account information and services and features a LWC CLEC has ordered. CSR information is derived from the Service Order the customer has submitted. The following section shows some of the major components of the CSR associated with the N Bill.

CSR – LWC N Bill Description

The subsequent page is an example of the CSR associated with the N Bill. The following are some features unique to this CSR:

```
                            CUSTOMER SERVICE RECORD
                                 (CSR)      904 QNN-NNNN NNN
                            04-14-00                 PAGE     1
                            <CUSTOMER NAME 1>
 ┌───┐                      <CUSTOMER NAME 2>
 │ 1 │
 └───┘                   CLS SVC   BILL DAY   ACCT DATE    FOR TELCO USE
              BILLING INQUIRIES CALL   VEANL      11      04-11-00    ICSC OFC B301
 ┌───┐           (800) 773-4967
 │ 2 │               ---ACCOUNT IDENTIFICATION---
 └───┘
              FOR TELCO USE: AECN NNNN    TAR  11170 TAX  BCDEJ MAN

              BILLED TO:              <CUSTOMER NAME 1>
                                      <CUSTOMER NAME 2>
                                      <ADDRESS 1>
                                      <ADDRESS 2>
                                      <CITY>    <STATE>  <ZIP CODE>

              CUSTOMER SERVICE ADDRESS:    <CUSTOMER NAME 1>
                                           <CUSTOMER NAME 2>
                                           1-<ADDRESS>
                                           1-ZZZZZZZZZZ

               SPECIAL HANDLING:
                BILLING DATA TAPE:
                  CONTAINS BILL AND CSR   <CUSTOMER NAME 1>,
                  CODE-A                  <ADDRESS 1>
                                          <ADDRESS 2>
                                          <CITY>, <STATE> <ZIP CODE>

               PRINT REQUESTS:
                 CONTAINS BILL
                 COPIES-01

                 CONTAINS CSR
                 COPIES-01

                          ---SERVICE AND FEATURES---
              SVC                                                  ACTVTY
              ESTBL :QTY :CODE :     DESCRIPTION      :TAX:   AMOUNT :DATE

              112399      CLS   30.TYNU.NNNNNN..SB                   051700
              112399    1 VEANL /SED 07-29-99                        051700
              112399      CKL   1-<ADDRESS>, <CITY>, <STATE>/LOC     051700
 ┌───┐                          <ADDRESS>/SN <CUSTOMER NAME>
 │ 3 │        112399    1 VEAL2 /CLS 30.TYNU.NNNNNN..SB/LSO   1,8    16.51  043000
 └───┘                          706 849/TAR 218,921/CA VBIL1
                                /PR 102/AECN NNNN/SED 11-23-
                                99/ZSER NNNNNNNNNN/LA <ADDRESS>,
                                <CITY>/SA <ADDRESS>,
                                <CITY>
               031400      CKL  2-<ADDRESS>, <CITY & STATE>         041100
                                /SN <CUSTOMER NAME>
               031400    1 VEAL2 /CLS 30.TYNU.NNNNNN..SB/LSO  1,2    17.00  031400
                                407 240/TAR 000,901/LPS/AECN  8,9
                                NNNN/SED 03-14-00/ZDCA/ZSER
                                NNNNNNNNNN/LA <ADDRESS>
                                AV/SA 2095 PREMIER ROW, ORL

                                LOCAL SUBTOTAL            17.00
                                CIRCUIT SUBTOTAL          17.00

                                ACCOUNT TOTAL         104,764.05
```

```
                              CUSTOMER SERVICE RECORD
                                 (CSR)      904 QNN-NNNN NNN
                          04-14-00                    PAGE  5487
                          <CUSTOMER NAME 1>
                          <CUSTOMER NAME 2>

 4                  ---SUMMARY---

                  LAST COMPLETED ACTIVITY

 5                  NXXXXXXX        000331
                    NNNNNNNNNNRC    000401

                    TAX LEGEND
                                 APPLICABLE  EXEMPT
                    TYPE         CODE        CODE

                    FEDERAL      1           B
                    STATE        2           C
                    CITY         3           D
                    COUNTY       4           E
                    STATE SALES  5           J
                    LOCAL SALES  6           H
                    FRANCHISE    8           F
                    GROSS RECEIPT 9          K

 6
                    FACILITY ACCESS INVENTORY

      ASG     CLF/CFA/CIRCUIT                           PAGE

              30.TYNU.NNNNNN..SB                        17
              30.TYNU.NNNNNN..SB                        18
              30.TYNU.NNNNNN..SB                        19
              30.TYNU.NNNNNN..SB                        20
              30.TYNU.NNNNNN..SB                        21
              30.TYNU.NNNNNN..SB                        22
              30.TYNU.NNNNNN..SB                        23
              30.TYNU.NNNNNN..SB                        24
              30.TYNU.NNNNNN..SB                        25
              30.TYNU.NNNNNN..SB                        26
              30.TYNU.NNNNNN..SB                        27
              30.TYNU.NNNNNN..SB                        27
              30.TYNU.NNNNNN..SB                        28

 7                  ---SUMMARY---

                  ENGLISH LANGUAGE GLOSSARY

              CLS   COM LNG CIRCUIT ID-SERIAL NUM FRMAT
              DI    DEPARTMENTAL IDENTIFICATION
              FSO   FOREIGN SWITCHING OFFICE
              LA    LISTED ADDRESS
              LOC   LOCATION
              LPS   LOOP START
```

1. **CLS SVC** - This class of service code distinguishes this CSR as associated with a N Bill. The letters will be: UEANL.

2. **AECN** - This is the alternate exchange carrier name and it is followed by four digits of the OCN code.

3. **Circuit ID** - This refers to the physical location of the customer's equipment.

   Note: Any charges not associated with a circuit ID are floated to the top of the CSR.

4. **Last Complete Activity** - This section gives a complete listing of all activity posted to this account since the last bill period.

5. **Tax Legend** - This shows the types of taxes and the corresponding code.

6. **Facility Access Inventory** - Show the page number by circuit ID.

7. **English Language Glossary** - This shows the USOC codes and a brief description of the service.